

FOI 2794

17th December 2024**FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST**

Question: For your last 2 financial years, I would like to request the total amount (as a single cost figure, e.g. £100,000) of claw backs and refunds your Trust has requested from care providers, specifically those providing care for the elderly including; residential homes, nursing homes and domiciliary care providers.

Claw back amounts frequently appear on remittance advice to care providers, they instruct providers to use credit the Trust has with the provider as payment towards other outstanding invoices. I am hoping to use this information to understand the amount overpaid to care providers (and later reclaimed) before trying to identify the reasons behind overpayments.

If possible, I would like to receive the information by email and as an attached spreadsheet (for example a Microsoft Excel or CSV file) containing 2 columns “Year” and “Claw back / refund amount”.

Response: Please see below the total value of claw back from residential nursing homes in each of the last 2 years.

YEAR	CLAWBACK/REFUND AMOUNT
22/23	£141,649.41
23/24	£219,095.05

In most cases overpayments occur because of late notification of deaths / discharges to the SHSCT finance department

Please see below the total value of claw back from domiciliary care providers in each of the last 2 years.

YEAR	CLAWBACK/REFUND AMOUNT
22/23	£2354.77
23/24	£22426.88

In most cases overpayments occur because of late notification of increases/decreases in paperwork which is received from the commissioning teams to the SHSCT Care

Bureau department, over claiming on the providers end and re-cooperation from Audits carried out by Monitoring Officers.

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