

## **Patient and Service User Experience Committee**

### **Committee Chair Report for Board Meeting on 3<sup>rd</sup> April 2025**

The Patient and Service User Experience Committee ('the Committee') met on 6<sup>th</sup> March 2025. The following is a summary of the areas considered at the meeting to update the Board. The formal record of the meeting remains the approved minutes.

#### **1. Summary of areas considered**

- Personal and Public Involvement (PPI)
  - Corporate PPI Action Plan 2023 – 2025 update
  - Monitoring Report 2023/24
  - Carers Action Plan 6 monthly report
  - Service User Representatives update (*verbal*)
- Patient and Service User Experience Report
- Service User Feedback Complaints and Compliments Quarterly Report
- Quality Improvement Summary Overview

#### **2. Issues for escalation to Trust Board**

None

#### **3. Action(s) requested/required of Trust Board**

- Note the areas considered and issues for escalation
- Note previous minutes of 3<sup>rd</sup> December 2024

Rob Lynas  
Non-Executive Director - Chair  
March 2025