

Public Health Agency - Definition of frontline workers

Frontline health care workers (HCWs): provide health-related services in acute HSC hospitals, mental health hospitals, community-based services, ambulance care, that are in direct contact with patients. This includes:-

- All doctors
- All qualified nurses
- All Allied Health Professionals
- All Pharmacists
- All laboratory staff
- Qualified professional staff working in direct patient contact
- Support to qualified staff groupings; including ward clerks, porters involved in moving patients around the hospital and domestics working in clinical areas.
- Students and trainees in these disciplines and volunteers who are working with patients should also be included.

Frontline social care workers (SCWs): provide social care to patients or clients through the Trust, community-based services to individuals in their own home, in care homes or other long-term care facilities that is in direct contact with patients.

This includes:-

- Social Workers
- Social Care Workers providing direct personal community-based care, including Home Care Workers, community care workers, staff who provide care in care homes or long-stay care facilities.